

# David Soundar

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## EXPERIENCE

### IT Support Technician

Technology Integration Group

April 2023 – September 2023, Richmond, VA

- Frequent and extensive use of Active Directory to modify system access, reset passwords, and change user permissions.
- Responsible for re-imaging, hardware repair, printer issues, inventory management, and software issues.
- Delivered technical assistance via phone, email, and tickets.

### Medical Scribe

ScribeX

February 2024 – Present, Dallas, TX

- Cooperated closely with physicians and patients to transcribe physician patient interactions and diagnoses into electronic medical records (EMR).
- Assisted healthcare providers with administrative tasks such as scheduling appointments and managing documentation.

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## PROJECTS

### Boards

(Angular, TypeScript, NodeJS, Express, MongoDB, Socket IO)

- Designed and developed an employee task management application using TypeScript, Angular, NodeJS, Express, MongoDB, and Socket IO.
- Deployed the application on Amazon Web Services (AWS) EC2, facilitating efficient and secure data storage.

### Appointment Scheduler

(Java, MySQL, JDBC, JavaFX)

- JavaFX application in which users can schedule and view appointments between contacts and customers.
- Implemented database connectivity, local date/time functionality, and form validation.

### Mental Health Predictor

(Python, Flask, HTML, CSS, JavaScript)

- Designed and developed a website that predicts the probability of someone having poor mental health days given BMI and physical health.
- Linear regression algorithm on data from the 2020 CDC annual survey.

### Leave Manager

(C#, JavaScript, HTML, CSS, Bootstrap, jQuery)

- ASP.NET Core web application to help managers and employees request and allocate time off from work.
- Bootstrap and jQuery for an interactive and visually appealing frontend.

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## EDUCATION

### Bachelor of Science in Computer Science

Western Governors University • Salt Lake City, Utah • 2023

- Relevant Coursework: Data Structures and Algorithms II, Discrete Mathematics, Programming II (C++), Software II (Fullstack), Data Management III (SQL, Databases), Networks and Security, Operating Systems, Computer Architecture

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## CERTIFICATIONS

### ITIL v4 Foundation

PeopleCert • 2023

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## SKILLS

Java, C# (ASP.NET), Python, C++, SQL (MySQL, PostgreSQL), TypeScript, JavaScript, HTML, CSS, Angular, WordPress, Bootstrap, jQuery, Flask, Pandas, NumPy, Matplotlib, Scikit-learn, NodeJS, MongoDB, ExpressJS